



PROTECTION

Personal Information

- Don't answer emails asking personal information (name, address, phone, account numbers, social security number, bank account information); delete them
- Talk to your kids about protecting passwords. Often kids share passwords which can lead to cyberbullying.
- Don't reply to Pop-up messages asking for your information. If you believe it is a legitimate company call the company directly to verify.
- Be sure to install an Anti-virus Software and keep updates current.
- Place important files stored on an external drive and store them in a safe place.

Shopping Online

- Don't provide your financial information until you verify the website is secure. (some indicators would be a lock icon or a website URL beginning with 'https' (the 's' stands for secure) but unfortunately no indicator is foolproof so exercise common sense and only buy from reputable companies).

Privacy Policies

- All websites should have a privacy policy explaining how your information will be used when registering with their site. If you don't see a privacy policy you may want to reconsider joining.

E-MAIL PHISHING

Helpful Hints

- 'Phishers' send out spam or pop-up emails claiming to be a company or someone you are doing business with in order to trick you into giving away your personal information.
- Some of the common scams are: Banks, online payment service, or even government agencies.

Report Fraud & Scams

- Report spam e-mails to spam@uce.gov or if you receive phishing scams reportphishing@antiphishing.org.

USER NAMES & PASSWORDS

- To log on to your computer, email accounts, websites (Facebook, Forums, Twitter, Skype, stumble upon, etc), you will need to enter your user name and password. **Use hard to hack passwords.** Try combining alpha & numeric. Change your password every 90 days or so.

FREE SOFTWARE & FILE-SHARING & VIRUSES

- Are the risks worth the reward?
- Make sure the material you are going to download is not protected by the copyright laws, which means you are breaking the law.
- Don't open emails having 'exe' executable files
- Always scan attachments before opening
- Don't download from the Internet without scanning the files first
- Don't open emails from unknown senders
- Empty the deleted emails folder immediately after deleting an email having a suspected virus

INTERNET BROWSER

Helpful Hints

- Periodically clean out history and Internet temp folders
- Set the days to keep the History to 1 day
- Add frequently visited sites to you favorites folder

Troubleshooting

- Check connection settings when internet is down. Check with Internet Service Provider (ISP) (e.g., Mediacom, Qwest, etc) to verify they are not experiencing connectivity/downtime problems.)

SAFETY ADVISE AND TOOLS

- Equip your family with a policy and guidelines you can all agree on to practice safe social networking and other online computing.

DEVELOP A FAMILY CONTRACT FOR ONLINE SAFETY:

http://www.safekids.com/contract_parent.htm

- **Learn the terms and learn how to protect and equip your children:**

Cyberbullying: <http://csriu.org/cyberbully/cbbook.php>

Sexting: What is it and how to prevent it.

<http://www.safekids.com/sexting-tips/>

Social networking and privacy:

<http://www.safekids.com/facebook-privacy/>

Cell Phone safety:

<http://www.safekids.com/cell-phone-safety-tips/>